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File 20:Dialog Global Reporter 1997-2005/Mar 29
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Set	Items	Description
S1	14184107	PURCHAS? OR BUY? OR SHOP?
S2	1399341	GUARANTEE OR GUARANTY OR SERVICE (W) PLAN OR CUSTOMER (W) - CARE OR WARRANTY
S3	18367547	S2 (5N) WWW OR ONLINE OR INTERNET OR WEB OR ELECTRONIC OR - COMPUTER
S4	31873	S1 (5N) S2
S5	19619	S1 (3N) S2
S6	12526	S5 AND PY<=2000
?		

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File 347:JAPIO Nov 1976-2004/Nov(Updated 050309)
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File 348:EUROPEAN PATENTS 1978-2005/Mar W02
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 (c) 2005 ProQuest
 File 141:Readers Guide 1983-2005/Dec
 (c) 2005 The HW Wilson Co
 File 646:Consumer Reports 1982-2005/Mar
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Set	Items	Description
S1	486	AU='LIN B'
S2	23	AU='LIN BO'
S3	9	AU='LIN, B'
S4	496	AU='LIN, B.'
S5	1	AU='LIN, B. I.'
S6	1	AU='LIN, B.-I.'
S7	6	AU='LIN, B.I.':AU='LIN, B.I.P.'
S8	6	AU='LIN, BO'
S9	1	AU='LIN, BO-IN'
S10	78	AU='LIN, IN':AU='LIN, J -W'
S11	94	S1:S10
S12	0	S11 FROM 347,348,349,350,371
S13	0	INCENTIVE? ? OR BONUS?? OR REWARD? ? OR BENEFIT? ? OR GIFT? ? OR PRIZE? ? OR AWARD? ?
S14	4	VOUCHER? ? OR COUPON? ? OR CERTIFICATE? ? OR TOKEN? ? OR C- OUNTER? ? OR SCRIP OR TICKET? ? OR CHIT? ? OR SLIP? ? OR AFFI- DAVIT? ? OR CARD? ? OR EVOUCHER? OR ECOUPON? OR ECERTIFICATE? OR ETOKEN? OR ETICKET?
S15	4	S11 AND S14
S16	2	S15 NOT PY>2000
S17	2	S16 NOT PD=20000510:20050430
S18	2	RD (unique items)

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 File 347:JAPIO Nov 1976-2004/Nov(Updated 050309)
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 File 371:French Patents 1961-2002/BOPI 200209
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Set	Items	Description
S1	44765	INCENTIVE? ? OR BONUS?? OR REWARD? ? OR BENEFIT? ? OR GIFT? ? OR PRIZE? ? OR AWARD? ?
S2	643777	VOUCHER? ? OR COUPON? ? OR CERTIFICATE? ? OR TOKEN? ? OR C- OUNTER? ? OR SCRIP OR TICKET? ? OR CHIT? ? OR SLIP? ? OR AFFI- DAVIT? ? OR CARD? ? OR EVOUCHER? OR ECOUPON? OR ECERTIFICATE? OR ETOKEN? OR ETICKET?
S3	717447	(AFTER OR POST) () SALE? ? OR PURCHASER? ? OR BUYER? ? OR CO- NSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USE- R? ?
S4	2491599	SERVICE? ? OR SUPPORT OR CARE OR ASSIST??? OR ASSISTANCE OR MAINTAIN??? OR SUSTAIN??? OR SUSTENA???? OR SUSTAINMENT OR M- AINTENANCE OR HELP
S5	3	ASCC
S6	5533751	IMPROV??? OR IMPROVE? OR INCREAS??? OR PROMOT??? OR ENHANC? OR HELP??? OR AID OR ASSIST? OR BOOST??? OR EXPAND??? OR EXP- ANSION OR ENCOURAG??? OR FACILITAT???
S7	3077826	QUALITY OR COMPLETENESS OR SATISFACTION OR PROCEDURE? ? OR PERFORMANCE OR EFFICIEN?? OR RESOLUTION? ? OR ACCURA?
S8	3385	S1(5N)S2
S9	57093	S5 OR (S3(5N)S4)
S10	1031260	S6(5N)S7
S11	3	S8(S)S9(S)S10
S12	10	S8 AND S9 AND S10
S13	3797	S1(7N)S2
S14	67169	S5 OR (S3(7N)S4)
S15	1076226	S6(7N)S7
S16	3	S13(S)S14(S)S15
S17	12	S13 AND S14 AND S15
S18	317409	IC=G06F-017?
S19	9	S17 AND S18
S20	12	S12 OR S19
S21	12	IDPAT (sorted in duplicate/non-duplicate order)
S22	12	IDPAT (primary/non-duplicate records only)

? show files;ds

File 348:EUROPEAN PATENTS 1978-2005/Mar W02

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File 349:PCT FULLTEXT 1979-2005/UB=20050317,UT=20050310

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Set	Items	Description
S1	229623	INCENTIVE? ? OR BONUS?? OR REWARD? ? OR BENEFIT? ? OR GIFT? ? OR PRIZE? ? OR AWARD? ?
S2	324247	VOUCHER? ? OR COUPON? ? OR CERTIFICATE? ? OR TOKEN? ? OR C- OUNTER? ? OR SCRIP OR TICKET? ? OR CHIT? ? OR SLIP? ? OR AFFI- DAVIT? ? OR CARD? ? OR EVOUCHER? OR ECOUPON? OR ECERTIFICATE? OR ETOKEN? OR ETICKET?
S3	407751	(AFTER OR POST)()SALE? ? OR PURCHASER? ? OR BUYER? ? OR CO- NSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USE- R? ?
S4	1206988	SERVICE? ? OR SUPPORT OR CARE OR ASSIST??? OR ASSISTANCE OR MAINTAIN??? OR SUSTAIN??? OR SUSTENA???? OR SUSTAINMENT OR M- AINTENANCE OR HELP
S5	30	ASCC
S6	1385486	IMPROV??? OR IMPROVE? OR INCREAS??? OR PROMOT??? OR ENHANC? OR HELP??? OR AID OR ASSIST? OR BOOST??? OR EXPAND??? OR EXP- ANSION OR ENCOURAG??? OR FACILITAT???
S7	1052203	QUALITY OR COMPLETENESS OR SATISFACTION OR PROCEDURE? ? OR PERFORMANCE OR EFFICIEN?? OR RESOLUTION? ? OR ACCURA?
S8	3652	S1(5N)S2
S9	77785	S5 OR (S3(5N)S4)
S10	342514	S6(5N)S7
S11	15	S8(S)S9(S)S10
S12	555	S8 AND S9 AND S10
S13	49955	IC=G06F-017?
S14	262	S12 AND S13
S15	360	S8(S)S9
S16	212	S13 AND S15
S17	70	S10 AND S16
S18	126	S8(10N)S9
S19	73	S13 AND S18
S20	2	S10(S)S19
S21	30	S10 AND S19
S22	41	S11 OR S21
S23	41	IDPAT (sorted in duplicate/non-duplicate order)
S24	41	IDPAT (primary/non-duplicate records only)

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Set	Items	Description
S1	390393	INCENTIVE? ? OR BONUS?? OR REWARD? ? OR BENEFIT? ? OR GIFT? ? OR PRIZE? ? OR AWARD? ?
S2	298018	VOUCHER? ? OR COUPON? ? OR CERTIFICATE? ? OR TOKEN? ? OR C- OUNTER? ? OR SCRIP OR TICKET? ? OR CHIT? ? OR SLIP? ? OR AFFI- DAVIT? ? OR CARD? ? OR EVOUCHER? OR ECOUPON? OR ECERTIFICATE? OR ETOKEN? OR ETICKET?
S3	997210	(AFTER OR POST) () SALE? ? OR PURCHASER? ? OR BUYER? ? OR CO- NSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USE- R? ?
S4	2550151	SERVICE? ? OR SUPPORT OR CARE OR ASSIST??? OR ASSISTANCE OR MAINTAIN??? OR SUSTAIN??? OR SUSTENA???? OR SUSTAINMENT OR M- AINTENANCE OR HELP
S5	83	ASCC
S6	4167464	IMPROV??? OR IMPROVE? OR INCREAS??? OR PROMOT??? OR ENHANC? OR HELP??? OR AID OR ASSIST? OR BOOST??? OR EXPAND??? OR EXP- ANSION OR ENCOURAG??? OR FACILITAT???
S7	3263468	QUALITY OR COMPLETENESS OR SATISFACTION OR PROCEDURE? ? OR PERFORMANCE OR EFFICIEN?? OR RESOLUTION? ? OR ACCURA?
S8	2831	S1(5N)S2
S9	129617	S5 OR (S3(5N)S4)
S10	398561	S6(5N)S7
S11	4	S8(S)S9(S)S10
S12	5	S8 AND S9 AND S10
S13	117	S8(S)S9
S14	5	S10 AND S13
S15	3390	S1(7N)S2
S16	149511	S5 OR (S3(7N)S4)
S17	479125	S6(10N)S7
S18	3235	15(S)S16
S19	141	S17 AND S18
S20	132	S17(S)S18
S21	83	S15(20N)S16
S22	3	S17(S)S21
S23	4	S17 AND S21
S24	109	S10(S)S18
S25	6	S12 OR S14 OR S23
S26	54	S21 AND (S6 OR S7)
S27	30	S21(S)(S6 OR S7)
S28	32	S25 OR S27
S29	29	S28 NOT PY>2000
S30	21	S29 NOT PD=20000510:20050430

S31 20 RD (unique items)

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Set	Items	Description
S1	9151536	INCENTIVE? ? OR BONUS?? OR REWARD? ? OR BENEFIT? ? OR GIFT? ? OR PRIZE? ? OR AWARD? ?
S2	5086430	VOUCHER? ? OR COUPON? ? OR CERTIFICATE? ? OR TOKEN? ? OR C- OUNTER? ? OR SCRIP OR TICKET? ? OR CHIT? ? OR SLIP? ? OR AFFI- DAVIT? ? OR CARD? ? OR EVOUCHER? OR ECOUPON? OR ECERTIFICATE? OR ETOKEN? OR ETICKET?
S3	16330111	(AFTER OR POST)()SALE? ? OR PURCHASER? ? OR BUYER? ? OR CO- NSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USE- R? ?
S4	346	ASCC
S5	13553570	QUALITY OR COMPLETENESS OR SATISFACTION OR PROCEDURE? ? OR PERFORMANCE OR EFFICIEN?? OR RESOLUTION? ? OR ACCURA?
S6	191891	S1(5N)S2
S7	4252495	S3(5N)(SERVICE? ? OR SUPPORT OR CARE OR ASSIST??? OR ASSIS- TANCE OR MAINTAIN??? OR SUSTAIN??? OR SUSTENA???? OR SUSTAINM- ENT OR MAINTENANCE OR HELP)
S8	4252811	S4 OR S7
S9	2573720	S5(5N)(IMPROV??? OR IMPROVE? OR INCREAS??? OR PROMOT??? OR ENHANC? OR HELP??? OR AID OR ASSIST? OR BOOST??? OR EXPAND??? OR EXPANSION OR ENCOURAG??? OR FACILITAT???)
S10	295	S6(S)S8(S)S9
S11	91	S6(10N)S8(10N)S9
S12	55	S11 NOT PY>2000
S13	41	S12 NOT PD=20000510:20050430
S14	29	RD (unique items)

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 File 634:San Jose Mercury Jun 1985-2005/Mar 22
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 File 810:Business Wire 1986-1999/Feb 28
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 File 813:PR Newswire 1987-1999/Apr 30
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Set	Items	Description
S1	3168009	INCENTIVE? ? OR BONUS?? OR REWARD? ? OR BENEFIT? ? OR GIFT? ? OR PRIZE? ? OR AWARD? ?
S2	1388255	VOUCHER? ? OR COUPON? ? OR CERTIFICATE? ? OR TOKEN? ? OR C- OUNTER? ? OR SCRIP OR TICKET? ? OR CHIT? ? OR SLIP? ? OR AFFI- DAVIT? ? OR CARD? ? OR EVOUCHER? OR ECOUPON? OR ECERTIFICATE? OR ETOKEN? OR ETICKET?
S3	6045065	(AFTER OR POST)()SALE? ? OR PURCHASER? ? OR BUYER? ? OR CO- NSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USE- R? ?
S4	9832398	SERVICE? ? OR SUPPORT OR CARE OR ASSIST??? OR ASSISTANCE OR MAINTAIN??? OR SUSTAIN??? OR SUSTENA???? OR SUSTAINMENT OR M- AINTENANCE OR HELP
S5	105	ASCC
S6	8970878	IMPROV??? OR IMPROVE? OR INCREAS??? OR PROMOT??? OR ENHANC? OR HELP??? OR AID OR ASSIST? OR BOOST??? OR EXPAND??? OR EXP- ANSION OR ENCOURAG??? OR FACILITAT???
S7	5028882	QUALITY OR COMPLETENESS OR SATISFACTION OR PROCEDURE? ? OR PERFORMANCE OR EFFICIEN?? OR RESOLUTION? ? OR ACCURA?
S8	72559	S1(5N)S2
S9	2006286	S5 OR (S3(5N)S4)
S10	1091021	S6(5N)S7
S11	120	S8(S)S9(S)S10
S12	21	S10(S) (S8(10N)S9)
S13	193	S10(3S) (S8(30N)S9)
S14	87	S10(S) (S8(30N)S9)
S15	48	S14 NOT PY>2000
S16	38	S15 NOT PD=20000510:20050430
S17	25	RD (unique items)

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File 703:USA Today 1989-2005/Mar 23
(c) 2005 USA Today

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(c) 2005 The Oregonian

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 (c) 2005 Consumer Union

Set	Items	Description
S1	6782829	INCENTIVE? ? OR BONUS?? OR REWARD? ? OR BENEFIT? ? OR GIFT? ? OR PRIZE? ? OR AWARD? ?
S2	4401533	VOUCHER? ? OR COUPON? ? OR CERTIFICATE? ? OR TOKEN? ? OR C- OUNTER? ? OR SCRIP OR TICKET? ? OR CHIT? ? OR SLIP? ? OR AFFI- DAVIT? ? OR CARD? ? OR EVOUCHER? OR ECOUPON? OR ECERTIFICATE? OR ETOKEN? OR ETICKET?
S3	6531973	(AFTER OR POST) () SALE? ? OR PURCHASER? ? OR BUYER? ? OR CO- NSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USE- R? ?
S4	19615760	SERVICE? ? OR SUPPORT OR CARE OR ASSIST??? OR ASSISTANCE OR MAINTAIN??? OR SUSTAIN??? OR SUSTENA???? OR SUSTAINMENT OR M- AINTENANCE OR HELP
S5	82	ASCC
S6	19514085	IMPROV??? OR IMPROVE? OR INCREAS??? OR PROMOT??? OR ENHANC? OR HELP??? OR AID OR ASSIST? OR BOOST??? OR EXPAND??? OR EXP- ANSION OR ENCOURAG??? OR FACILITAT???
S7	7710950	QUALITY OR COMPLETENESS OR SATISFACTION OR PROCEDURE? ? OR PERFORMANCE OR EFFICIEN?? OR RESOLUTION? ? OR ACCURA?
S8	138230	S1(5N)S2
S9	1116338	S5 OR (S3(5N)S4)
S10	887047	S6(5N)S7
S11	131	S8(S)S9(S)S10
S12	33	S10(S) (S8(20N)S9)
S13	83	S10(2S) (S8(30N)S9)
S14	33	S13 NOT PY>2000
S15	30	S14 NOT PD=20000510:20050430
S16	28	RD (unique items)

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File 148:Gale Group Trade & Industry DB 1976-2005/Mar 24
(c) 2005 The Gale Group
File 20:Dialog Global Reporter 1997-2005/Mar 24
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Set	Items	Description
S1	4243106	REWARD OR VOUCHER OR CREDIT
S2	18503662	REPAIR OR SERVICE OR CARE OR MAINTENANCE
S3	8820117	AFTER (W) SALES OR CONSUMER OR CUSTOMER
S4	37098	AFTER (W) SALES
S5	16941677	AFTER
S6	18625817	POST OR AFTER
S7	19022887	POST OR AFTER OR SUBSEQUENT
S8	4171940	SALE# OR SOLD OR PURCHASE# OR SELL#
S9	76229	S7 (5N) S8
S10	867	S9 (5N) S2
S11	51210	S7 (3N) S8
S12	382	S11 (3N) S2
S13	3	S12 (5N) S1
?		